What does a system analyst do?

Systems analysts are problem solvers at heart. Their primary responsibility is to act as a link between an organization’s IT and non-IT stakeholders, designing or implementing the correct computer software, hardware, and cloud services to solve business problems. Additionally, systems analysts are usually responsible for researching trends in technology; designing and implementing customized technology solutions; increasing the functionality and performance of current computer systems and networks; testing new systems; and training company end-users on specialized hardware, software, and online tools.

What Skills Does a Systems Analyst Need?

As a professional working in IT, a systems analyst needs to have strong technical skills, such as the ability to interpret software code and design databases. A successful analyst also has proven competency in the following areas:

* Investigation and analysis: A business gathers data from a variety of sources. The systems analyst investigates and interprets this sophisticated collection of data and decides the next course of action, such as completing a performance upgrade or installing new software. Following the project deployment, the analyst must evaluate the success or failure of the initiative.
* Effective communication: As a link between IT and company leadership, a systems analyst needs to understand both the business and computing aspects of a problem as well as be able to explain potential IT solutions to all stakeholders in “layman’s” terms.
* Creativity: A systems analyst must be innovative, sometimes approaching a business problem with a non-traditional solution. With more and more new technologies entering the market, an analyst is challenged to think beyond current possibilities when solving business issues.

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